



April 13, 2021

435 Ryman St- City Hall  
Missoula, MT 59802

**RE: Renewal of Administrative Services for *City of Missoula*  
Group Number: 2000203**

Dear Angela Simonson:

On behalf of all of the staff and officers at Allegiance Benefit Plan Management, I would like to personally thank you for choosing Allegiance as your plan administrator this past year. As we look forward to the coming plan year, we appreciate the opportunity to renew this relationship.

At Allegiance, unmatched customer and account service, and industry-leading administrative flexibility and accuracy are at the center of our reputation. Building on these core strengths, we continue to work with our parent company, Cigna, to provide our clients access to the most advanced tools available for cost-control and population health management. Year over year, we continue to develop and refine innovative approaches to these health plan challenges.

The enclosed renewal reflects our strengths and abilities in today's competitive market.

As you review our renewal, please feel free to contact your designated account executive with any questions. Thank you for your past, present, and future business.

Sincerely,

A handwritten signature in blue ink that reads 'Aaron Bay'.

Aaron Bay, VP Marketing & Service  
Allegiance Benefit Plan Management, Inc.

# ALLEGIANCE RENEWAL INFORMATION FOR City of Missoula



April 13, 2021

## Renewal Information for July 1, 2021

The current rates for City of Missoula are due to renew on July 1, 2021. Please find the renewal rates for the specified benefit period below. Our Allegiance renewal rates are currently in a rate guarantee and extended through December 31, 2022.

Renewal Rates for City of Missoula		
7/1/21 through 12/31/22	Current Fees	Renewal
<b>Total Admin Fee*</b>	\$19.00 PEPM	\$19.00 PEPM
<b>Healthcare Bluebook Fee</b>	\$1.50 PEPM	\$1.50 PEPM
<b>Case Management Fee</b>	\$100 per hour	\$100 per hour
<b>Deerwalk Fee</b>	\$0.55 PEPM	\$0.55 PEPM
<b>Cigna Fee- through Claims- for members domiciled outside of MT</b>	\$7.00 PEPM	\$7.00 PEPM

\*Please refer to your current Administrative Services Agreement (ASA) Appendix A, Section 1, Letter A for more information regarding your Total Admin Fee.

Allegiance offers additional products to improve and expand upon existing cost-control and member services. Contact your Account Executive for more information and pricing.

Additional Products Available for City of Missoula	
Product	Benefit
<b>Health Savings Account</b>	Easy for members to establish accounts & understand paid/owed amounts 24/7 Customer service allows your employees to ask questions any time Integrated with many PBMs to manage deductibles/OOP maximums
<b>HealthJoy</b>	Concierge service consolidating all benefits into a single web/mobile app experience. AI-driven notifications to members such as health screening and Rx refill reminders Integrates Medical, Pharmacy, Reimbursement Accounts, Retirement Accounts, EAP, and More
<b>Allegiance Maternity Management</b>	Provides important pregnancy-related information Personal Maternity Nurse provides support throughout pregnancy Nurse support continues through first few weeks after birth
<b>Wellness</b>	Multiple vendor solutions available Ability to customize solution with focus on the programs you need Biometric and on-site screenings, online Health Risk Assessments, Lifestyle Coaching Mobile apps, online tools, incentive programs
<b>Disease Management</b>	URAC-accredited with a full range of chronic condition management programs Provide members with chronic conditions the best opportunity to achieve optimal health