

Exhibit A: Public Process Report – January 2022

Overview

For the Currents Center for Recreation and Creativity (CCRC) project Parks and Recreation initiated additional public process beginning with the creation of an Engage Missoula website to introduce the project to residents. This website is a tool for engaging with Missoula residents on key issues throughout the City of Missoula, where they can learn about projects, ask questions, and participate in surveys. The CCRC site included a Question-and-Answer section, which began the formation of a Frequently Asked Questions document.

First Open House and Public Outreach

Staff held a public Open House outside of Currents Aquatic Center on June 17, 2021. A concurrent online Open House and survey ran through October 2021 on Engage Missoula. Themes from that first survey and Open House include a community desire for beginner and entry-level classes; culturally appropriate activities and design including consulting with Indigenous/First Peoples groups; outreach and communication of available programs and spaces; and flexible, multi-use spaces that are affordable, accessible, safe, and inclusive. Themes from the first public opinion survey are depicted in the word cloud below.



In addition to the in-person and online Open Houses and survey, staff conducted intentional outreach to other user groups and communities to be inclusive of residents that have been historically underrepresented in City public engagement processes. Staff and volunteers held

more than 10 tabling events or meetings with stakeholder groups and individuals such as Parks and Recreation teenaged employees and guests, TransvisibleMT, Indigenous Celebration Night and talent show, the North Missoula Community Development Corporation movie night, Farmer’s Market, the ADA Community Picnic, Poverello Center, Soft Landing employees and clients, UM Native American Studies faculty, and performing arts groups. Themes from that outreach included similar themes to the survey findings, in addition to a desire for the space to feature inclusive signage and bathrooms; anti-bias and transgender-affirming trainings and policies; permanent accessibility features in the CCRC design; specific classes for user groups such as Here MT, cultural groups, and others; and the potential for the CCRC to serve as an emergency shelter. The themes from this additional outreach are depicted in the word cloud below.



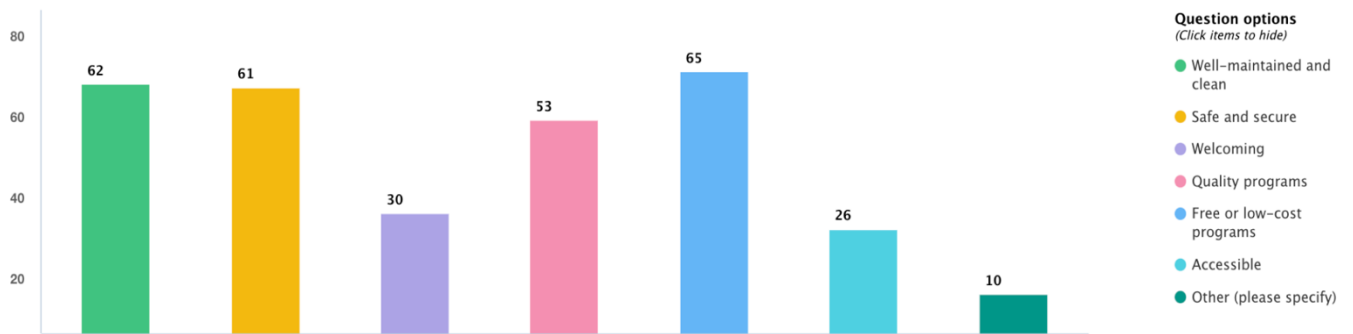
The first round of public outreach garnered comments from Missoula residents that echoed the 2018 Parks, Recreation, Open Space, and Trails Survey (PROST) findings, including spaces that serve multi-generational populations, spaces for indoor and outdoor recreation, and that resident would like increased communication about what programs are available.

Second Open House and Public Outreach

The second in-person Open House took place from October 15-October 24, 2021, in the lobby of Currents Aquatics Center. Residents were able to attend the self-guided Open House during open

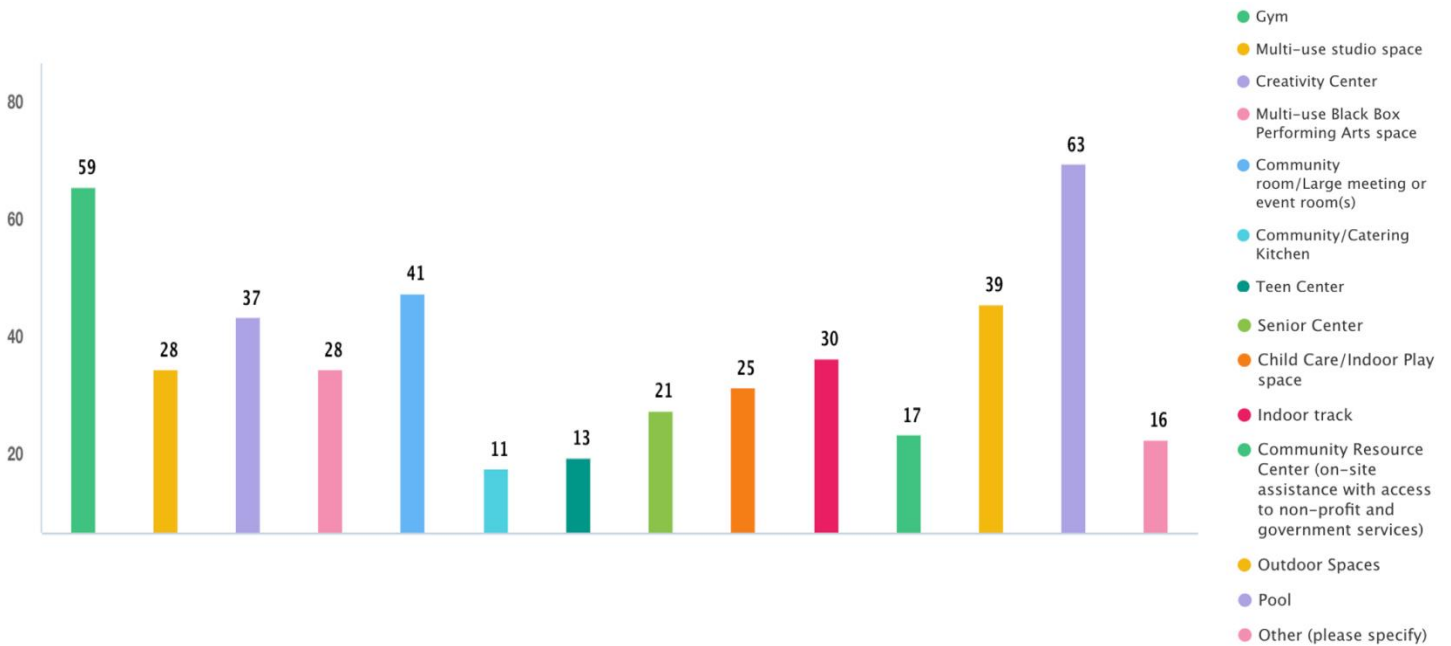
hours, which allowed them to come see the updated conceptual designs, the summary of the first round of public outreach, and take the public opinion survey in a COVID-cautious environment. Concurrently, a virtual Open House took place from October 13-November 3, 2021, on Engage Missoula. During this time, staff performed additional public outreach including tabling or presenting at the Westside Block Party, Fall Family Fest, the Missoula Food Bank, and the Missoula Downtown Association. In addition, staff offered a follow-up meeting for stakeholder groups on Zoom, including the initial stakeholder groups as well as groups from the extended summer outreach to present the conceptual design, solicit feedback, and encourage participation in the public opinion survey on Engage Missoula. The following top priorities were identified from the second public opinion survey.

Top Priorities: Public Opinion Survey Two



In addition, the following spaces were identified as the areas of the facility residents would most likely use.

Areas of the Facility Residents Would Most Likely Use: Public Opinion Survey Two



Themes from the second round of public outreach included:

- 85% of survey respondents agreed or strongly agreed that the project honors the project’s Vision
- 80% of survey respondents agreed that the project honors the project’s Guiding Principles
- There were comments strongly supporting access to adaptive equipment for the climbing features and other recreation activities
- Resident comments encouraged the design team to consider multiple access points to the Currents parking lot and the safety for wheelchair or mobility device users and bicycles
- Resident expressed a need for a 25-yard competitive pool
- Comments regarding the facility’s cost to construct and operate were asked during the second round of public outreach