



**City of Missoula, Montana
City Council Committee Agenda Item**

Committee: Budget and Finance

Item: Contract for Accela Premium Citizen Experience powered by OpenCities

Date: June 16, 2022

Sponsor(s): Aaron Bowman, Rachael Kropp

Prepared by: Rachael Kropp

Ward(s) Affected:

| | |
|------------------------------------|---|
| <input type="checkbox"/> Ward 1 | <input type="checkbox"/> Ward 4 |
| <input type="checkbox"/> Ward 2 | <input type="checkbox"/> Ward 5 |
| <input type="checkbox"/> Ward 3 | <input type="checkbox"/> Ward 6 |
| <input type="checkbox"/> All Wards | <input checked="" type="checkbox"/> N/A |

Action Required:
Approved the contract for the Accela Premium Citizen Experience powered by Open Cities.

Recommended Motion(s):
I move the City Council: Approve a contract for the Accela Premium Citizen Experience powered by OpenCities per the attached Scope of Work in the amount of \$35,000.

Timeline:

| | |
|-----------------------------------|--|
| Committee discussion: | June 22, 2022 |
| Council action (or sets hearing): | June 27, 2022 |
| Public Hearing (if required): | Click or tap here to enter text. |
| Final Consideration | Click or tap here to enter text. |
| Deadline: | June 27, 2022 |

Background and Alternatives Explored:
OpenCities provides a standard look and feel for all areas of CPDI's department webpages including specific workflows for services. This product will deliver a webpage that lives within the constructs of the current CPDI webpage to serve as a Departmental Portal and will deliver a unique, seamless integration between CPDI's webpages, forms, and transactional online services (i.e. Accela Civic Platform) to unify and simplify the user experience for citizens.

Financial Implications:
\$35,000 from the building fund

Links to external websites: