



**City of Missoula, Montana
City Council Committee Agenda Item**

Committee: Budget and Finance

Item: Contract for Accela Premium Citizen Experience powered by OpenCities

Date: June 16, 2022

Sponsor(s): Aaron Bowman, Rachael Kropp

Prepared by: Rachael Kropp

Ward(s) Affected:

<input type="checkbox"/> Ward 1	<input type="checkbox"/> Ward 4
<input type="checkbox"/> Ward 2	<input type="checkbox"/> Ward 5
<input type="checkbox"/> Ward 3	<input type="checkbox"/> Ward 6
<input type="checkbox"/> All Wards	<input checked="" type="checkbox"/> N/A

Action Required:

Approved the contract for the Accela Premium Citizen Experience powered by Open Cities.

Recommended Motion(s):

I move the City Council: Approve a contract for the Accela Premium Citizen Experience powered by OpenCities per the attached Scope of Work in the amount of \$35,000.

Timeline:

Committee discussion:	June 22, 2022
Council action (or sets hearing):	June 27, 2022
Public Hearing (if required):	Click or tap here to enter text.
Final Consideration	Click or tap here to enter text.
Deadline:	June 27, 2022

Background and Alternatives Explored:

OpenCities provides a standard look and feel for all areas of CPDI's department webpages including specific workflows for services. This product will deliver a webpage that lives within the constructs of the current CPDI webpage to serve as a Departmental Portal and will deliver a unique, seamless integration between CPDI's webpages, forms, and transactional online services (i.e. Accela Civic Platform) to unify and simplify the user experience for citizens.

Financial Implications:

\$35,000 from the building fund

Links to external websites: