CITY STRATEGIC PLAN & HOUSELESS PROGRAMS

City of Missoula Strategic Plan 2020-2023

- Partner with community organizations to ensure adequate shelter for people without a home during the winter months.
- Make homelessness rare and brief through the continued implementation of Reaching Home: Missoula's 10-Year Plan to End Homelessness.

Reaching Home: Missoula's 10-Year Plan to End Homelessness, Vision 2022

- Missoula needs to be more organized about social spending, and will need to spend more local money on housing solutions.
- Services, treatment and case-management must be more available to those who are homeless, those who've recently moved into housing or those at risk of losing housing.
- Emorgancy shalter remains available and supported by city county and private

OPERATION SHELTER PROJECTS

Authorized Camping Site

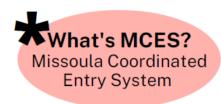
Emergency Winter Shelter

Community Care Team

Temporary Safe Outdoor Space Expansion

OPERATION SAFE SHELTER

Spectrum of Shelter Options for Missoula



Target Population: unhoused residents unable to live indoors

Authorized Camping
Site (ACS)

Target Population: unhoused residents able to live indoors (congregate & noncongregate)

Traditional Shelter

Target Population: unhoused residents in MCES*with case management

Temporary Safe Outdoor Space (TSOS) Target Population: unhoused residents in MCES awaiting placement in housing

Transitional motel shelter

Target Population:

Frequent system utilizers in need of robust support

Permanent
Supportive
Housing
(Cornerstone,
Trinity)

Permanent, Stable Housing



Poverello Center - all people 18+; congregate shelter

Meadowlark Family Housing Center (YWCA/Family Promise) - family & domestic violence shelter; non-congregate **Mountain Home Montana** - shelter for young moms and their kiddos; non-congregate

NOTE: Other resources also exist in Missoula such as rapid rehousing, emergency housing, vouchers, etc.

EMERGENCY WINTER SHELTER

GOALS:

- 1. Keep neighbors alive in winter.
- 2. Reduce the number of adults sleeping in places not meant for human habitation during Missoula's most inclement weather.
- Johnson St Community Center, 1919 North Ave W
 - The parcel is properly zoned for use as a temporary weather-based emergency shelter
- Max capacity with social distancing = 135 people
- 24/7 indoor shelter offers warming site for folks who are unhoused/unsheltered
- Provides critical hygiene facilities (bathrooms, showers, laundry)
- All are welcome who can be safe, kind, and respectful



EWS FUNDING

 Funded as a program of Operation Shelter, approved in the FY23 budget process

• City of Missoula: \$350,000 (ARPA funds)

*ARPA = federal American Rescue Plan Act

• Missoula County: \$350,000

Total EWS '22-'23 budget = \$700,000

EWS CONTRACT HIGHLIGHTS

- Oct. 31, 2022-March 2023, as needs dictate
- Security around shelter and in neighborhood vicinity
- Poverello Center will hire & train staff
- Enroll residents in Missoula Coordinated Entry System
- Conduct neighborhood meetings
- Conduct meetings with law enforcement and first responders

AUTHORIZED CAMPING SITE

NEXT STEPS:

- Transition neighbors to Winter Shelter and other options better suited for winter living and close site by Nov. 16, 2022.
- City and County will work closely with provider partners to support residents a much as possible through the transition.
- Collectively understand greatest needs in our continuum of options and iterate on lessons learned.

SECURITY RFP PROCUREMENT PROCESS . Balance

- Released an RFP in late August, due Sept. 14
- Received 4 responses
- City and County review committee convened to review proposals
- Review committee devised updated security model to be responsive to differing shelter and neighborhood needs
- 2 vendors stood out as most aligned with the City and County's values, and most able to meet programmatic needs
- The City is moving forward with one of those vendors, Black Knight Security
 & Investigations

BLACK KNIGHT CONTRACT HIGHLIGHTS

- Overlaps and enhances existing Black Knights services.
 - Parks and Recreation
 - Parking Commission
 - City Hall
- Roving security presence, 24/7, 365, includes.
 - Cedar St/Hawthorne St neighborhood
 - Emergency Winter Shelter neighborhood (Johnson St/North Ave)
 - Clark Fork Lane neighborhood
 - Other city sites which may include parks and parking
- Through June 30, 2023

BLACK KNIGHT SHELTER SERVICES FUNDING

- Not to exceed \$500,000
- All costs will be split 50/50 between City and County as part of the Operation Shelter Interlocal
- Funded as a program of Operation Shelter, approved in the FY23 budget process
- Fund source is federal American Rescue Plan Act (ARPA)

EXISTING SECURITY CONTRACT AMENDMENT

- Extension through Nov. 30, 2022 for services only at Authorized Camping Site to support that site through the winter transition
- Services will end at all other locations on Oct. 31, 2022
- Additional funding needed to cover services through contract extension
 - Additional \$130,000a total not to exceed
 - Funded as a program of Operation Shelter, approved in the FY23 budget process
 - Fund source is federal American Rescue Plan Act (ARPA) funds

MOTIONS

- 1. Authorize the Mayor to sign and execute an agreement with The Poverello Center for the provision of Emergency Winter Shelter services funded by the City of Missoula.
- 2. Authorize the Mayor to sign and execute a contract with Black Knight Security & Investigations for shelter services, overlapping with and enhancing the existing services already being provided by Black Knight for the City of Missoula Parks and Recreation, Parking Commission, and City Hall.
- 3. Authorize the Mayor to sign and execute an amendment to Amendment A8509 with Rogers

 International to provide one (1) additional month of security services at the Authorized Camping Site.